



P.O. Box 464 Iselin, NJ 08830-0464
 p: 1-877-456-PLUM
 e: CustomerService@VeraPlum.com

return/exchange form

1. Read return/exchange policy below or on-line at: www.VeraPlum.com/cservice.html
2. Complete and send the return/exchange form with your item
3. Be sure to include your order number below
4. Mail to: Vera Plum, P.O. Box 1596, Hoboken, NJ 07030; *Attn: Returns/ Exchange
5. Make certain that you insure your package before shipment to the address above
6. We will send out your credit, or new item when we receive the return

name (first, last):		date:	
order number:		shipping address:	
credit card info (if applicable):			
email address:		shipping phone #:	

returned / exchanged item number and description/reason.	price:	list item(s) you would like in exchange or check credit	price:
		<input type="checkbox"/> credit	
		<input type="checkbox"/> credit	
		<input type="checkbox"/> credit	

RETURN POLICY

Please return an item within 14 days of receipt of purchase. Returns after 14 business days will be refunded in the form of a credit reflecting the current price on-line. Please note there are a few items that are non-returnable, items that are stated for one-of-a-kind, custom items, clearance and those marked final sale. Returns are only excepted if the item(s) have not been worn, altered or washed. All tags must still be attached. Vera Plum cannot accept responsibility for packages that we do not ship ourselves. Shipping on returned items is not refundable. If you have received a gift from our website and/or do not have the receipt, you may return the item for an exchange only. If items were damaged in shipping, please notify us immediately at: CustomerService@VeraPlum.com

EXCHANGE POLICY

Please exchange an item within 14 days of receipt of purchase. No exchanges after 14 business days. Note there are a few items that are non exchangeable, items that are stated as one-of-a-kind, custom items, clearance and those marked final sale. Exchanges are only accepted if the item(s) have not been worn, altered or washed. All tags must still be attached. Shipping on returned items is not refundable. If you have received a gift from our website and/or do not have the receipt, you may exchange only.